

Digitisation of Healthcare: A Sustainable Solution



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An aerial night view of a dense urban landscape, likely a major city. The scene is filled with numerous high-rise buildings, many of which are illuminated with warm yellow and white lights, creating a vibrant glow against the dark sky. The city's layout is complex, with a mix of modern skyscrapers and older, more traditional structures. In the foreground, several prominent buildings are visible, including one with a distinctive circular top and another with a large, illuminated facade. The overall atmosphere is one of a bustling, modern metropolis. The word "Change." is overlaid in a large, bold, yellow font across the center of the image, with a period at the end. The background shows a vast expanse of city buildings stretching towards the horizon, with some lights from a bridge or elevated roadway visible in the upper left quadrant.

Change.

**39.9
million**

CoT performed in 2016/17

**85.7
million**

UDAs completed in 2016/17

41K

GDC registered dentists in Jan
2017

**4.2
million**

UOAs completed in 2016/17

E-referrals



Electronic Records



Treatment Plans via email



**REDUCING
PAPER**

Reminder Texts/Emails



Medical History Forms on Clinipads



Digitisation. ...Online



E-prescriptions

Delivered
to your
door



Dental Pilots

**...for direct
booking**



**34% of CCGs with
111 Online**

**Senior Clinician
Module: NHS
Pathways**

Profile Updater: DoS

**20% of EDs access
additional records**

**98% of 111 access to
SCR or LCR**

**99% of EDs with
access to SCR or
LCR**

**90% of 111 to OOH
Booking
compatibility**

**55% of 111 to UTC
Booking
compatibility**

**Mental Health Triage
Module in live test**

Future ?

A hand holding a glowing brain with a futuristic interface overlay. The background is dark with blue and white light effects, suggesting a high-tech or medical environment. The hand is positioned as if presenting the brain, which is surrounded by a circular interface with various icons and lines.

Development of online channels

Voice technology

Improved triage and continuous learning

Greater knowledge on capacity

Booking capability across the system

Better use of data to support decisions

Connect to local teams. 
Share your ideas.
Deliver change.

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